



News Update

1. Hearing aid battery provision reinstated

Provision of hearing aid batteries was recently withdrawn from clinics in Medway and replaced with a postal service directly from the hospital.

The changes were introduced because of concerns around batteries being provided for non-NHS aids and excessive quantities of batteries being issued, indicating that the batteries weren't lasting for the required period which could indicate faults in the hearing aid which would need to be addressed by the Audiology Department.

Unfortunately, the changes were introduced quickly and without consultation or notification, causing confusion and concern.

The postal service will remain in place for those that prefer it. However, the local service was reinstated on 5 April 2010 and clinics should have stocks available now. There have been some slight changes to the recording of maintenance and supply of batteries and I would be interested to hear from participants how the system is working.

For more information contact Neville Dack, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, email neville@kmn-ltd.co.uk or telephone 01303 297050 / 07814 427245.

Contact Information

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